In the article, the authors decomposed the concept of “public management”, which concept reflects the integral system mechanism, the subsystems and elements of which are political program guides and priorities, regulatory regulation, procedures financed by the state or local self-government centralized, and decentralized organizational structures and their staff responsible for the administration of activities in a certain field of social relations at the national, regional and local levels.

Public administration is a multi-faceted entity. The subject area of public administration is outlined by the main concepts: state, politics, public administration and power. In this regard, the theory of public administration is a political science and law. The subject of public administration is: a functional analysis of the state, the activities of its authorities as a political and legal institution of society and the formation of relevant political, legal and social relations. The main type of public administration is management, it is formed by people for the conscious self-regulation of their life and has the same importance as family and property, morality and law, the mode of production and state, knowledge and information, etc. Management depends on the state of society, ideals and values. The implementation of the public administration process is through the development and implementation of appropriate management mechanisms that create conditions for the timely and effective resolution of the existing controversies in this area.

Public administration is always aimed at realizing the needs of citizens, meeting their needs. In the private sector, citizens can choose with which a business organization to deal with, or use the products or services offered. Public administration does not provide citizens with a choice, and they have to receive a state service in the version in which it is offered to all.